**ETSON DORIVAL** *etsondorival14@gmail.com*

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[*Portfolio*](https://etsond.github.io/etsonJo/)| [*LinkedIn*](https://www.linkedin.com/in/etsondorival/)| [*GitHub*](https://github.com/etsond)  *|* [*Articles*](https://medium.com/@etsondorival14)

# CAREER SUMMARY

Results-driven Software Engineer with experience in full-stack development, data analysis, and project management. Proven success in improving system reliability and operational efficiency, as demonstrated during my Morgan Stanley internship. Skilled in Python, .NET, and JavaScript, with a track record of delivering scalable, high-quality solutions in collaborative team environments.

# PROFESSIONAL EXPERIENCE

**MORGAN STANLEY** *Atlanta, GA* **Software Development Intern** *July 2024 – January 2025*

* Contributed to python-based project, improving data accuracy by more than 70% and ensuring compliance for year-end financial report, while supporting other recon efforts for clients with total assets the millions.
* Addressed build failures using python and resolved logging errors using .NET, reducing system downtime by 20% and enhancing reliability for business-critical recon workflows
* Performed health checks and developed unit test to validate system functionality before release, increasing deployment success rates by more than 40%

## FLORIDA HEALTH DEPARTMENT *Remote*

### **Webmaster** Nov. 2023 – July 2024

* Spearhead the redesign and implementation of Marion and Citrus County Department of Health website and SharePoint intranet website utilizing (HTML5, CSS3, JavaScript, SharePoint, Cascade). Due to that 30% improvement in site responsiveness and 20 % in user engagement.
* Ensure ADA accessibility compliance using site-improve and lighthouse, reducing issues by 25%, and streamlined user support as the primary contact. Resulted in 15 % reduction in issue resolution time.
* Collaborate with senior IT staff and technical support specialists, providing targeted helpdesk service to address issues and restore capabilities for 200+ users.

## FREELANCE *Remote*

### **Web Developer** Aug. 2022 - Jan. 2023

* Designed and developed custom web applications for diverse small and medium-sized businesses using HTML5, CSS3, JavaScript, and WordPress, incorporating SEO strategies and social media integration
* Collaborated with clients to understand their business needs and provided consulting on SEO and social media strategies, leading to improved online presence and user engagement for clients.
* Managed multiple projects simultaneously, ensuring timely delivery and meeting client expectations within budget constraints.

## UNIVERSITY OF FLORIDA *Gainesville*, FL

## Data Preparation and Control Operator *May 2015 - July 2016*

* Successfully entered student financial data, including financial aid, resulting in a 98% accuracy rate and ensuring compliance with regulatory requirements.
* Contributed directly to product development initiatives, resulting in a 20% increase in user satisfaction and a 15% reduction in customer support tickets, ultimately delivering optimal experiences for end users.
* Consistently aimed to optimize performance and functionality of dashboards, resulting in a 25% improvement in data processing efficiency and a 30% increase in user engagement.

# EDUCATION & TRAINING

**YEAR UP UNITED** *Virtual*

## Application Development Training *Feb. 2024 – July 2024*

* Year Up is an intensive career development program with 250 corporate partners with 250 corporate, college-level courses, professional training, and a six-month internship.
* Completed coursework in Excel, Business Writing, Public Speaking, and Professional Skills with specialized training in Application Development.

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| **UNIVERSITY OF FLORIDA** | *Gainesville, FL* |
| *Completed coursework in French, Francophone, Intro to Computer Science, and Java.* | *June 2014 – Dec. 2017* |

# VOLUNTEER EXPERIENCE

## REFUGEE HEALTH Remote

**Translator** *Oct. 2023 – July 2024*

* Served as translator to enhance quality of programs for organization with mission of serving low-income clients from Haiti.

## IGNITING DREAMS INC *Gainesville*, FL

**Coding Instructor**  *Jan. 2019 – Jan 2022*

* Served as instructor for organization with mission of serving youth from disadvantaged backgrounds.

# CERTIFICATIONS

*LinkedIn Learning – GitHub Certificate Jan. 2024*

*Intro to HTML5 – Course Certificate Jan. 2024*

*Hacker Rank – Java (Basic) Certificate Jan. 2024*

*Interactivity with JavaScript and jQuery – Course Certificate Apr. 2024*

**TECHNICAL SKILLS**

**Programming Languages**: HTML5, CSS3, JavaScript, Python, C#, Java

**Frameworks & Libraries**: .NET, jQuery, WordPress, SharePoint, Cascade, react, angular

**Tools & Platforms**: Jira, Git, Bitbucket, MS Office Suite, SiteImprove, Lighthouse, Visual Studio, TeamCity, Splunk

**Development Practices**: ADA compliance, CI/CD, SEO optimization